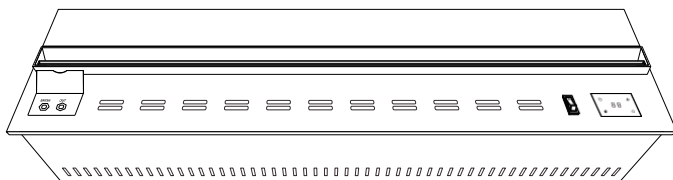




NOVUS FIREPLACE





INSTRUCTION MANUAL





Product Specifications

Rated Voltage: 220~240V

Rated Frequency: 50~60Hz

| | |
|--|---|
|  | Only use this fireplace as described in this manual. Any other use is not recommended by the manufacturer, and may cause fire, electric shock, or other personal injury. |
|  | WARNING! Read and understand this entire owner's manual, including all safety information , before plugging in or using this product. Failure to do so could result in fire, electric shock, serious personal injury, or death. |
|  | WARNING! INDOOR use only! NEVER use this fireplace outdoors! |
| SAVE THESE INSTRUCTIONS! | |
|  | CAUTION! Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product. |

IMPORTANT SAFETY INFORMATION!

| | | |
|---|----------------|--|
|  | WARNING |  |
| <ul style="list-style-type: none"> ● ALWAYS keep electric cords, home furnishings, drapes, clothing, papers, or other combustibles at least 3 feet (0.9m) away from the front of this fireplace, and away from the bottom, sides, and rear of this fireplace. ● DO NOT place the fireplace near a bed because objects such as pillows or blankets can fall off the bed and be ignited by the fireplace. ● DO NOT COVER this fireplace or block the air vents at all. Doing so could cause a fire. ● AVOID fire or electric shock! NEVER insert or allow any foreign objects to enter the ventilation or exhaust openings of this fireplace. ● Prevent Fire! Keep all flammable liquids, like gasoline or paint, away from this fireplace. This fireplace produces arcing sparks that could ignite flammable liquids. ● DO NOT cover this fireplace in any manner. Doing so could block the air flow and cause the unit to overheat, or could ignite the material covering the fireplace. ● NEVER run the power cord under carpet, rugs, runners, or any other covering. Doing so could cause the cord or materials covering the cord to overheat. ● AVOID FIRE! Regularly inspect all air vents to make sure they are free from dust, lint, or other blockage. Unplug the unit and clean with a vacuum ONLY. DO NOT rinse or get wet. | | |



WARNING



- Only use this insert with **the mantel that came with the insert**. **NEVER** use a mantel from another manufacturer.
- **NEVER** use this electric fireplace insert **unless** it is **properly installed** in the correct mantel.
- Use **extreme caution** if using this fireplace **near children**, or where children may be present.
- **NEVER** leave this fireplace unattended. **ALWAYS** unplug this fireplace when not in use.
- **ALWAYS** turn this fireplace off before unplugging it from the outlet.
- **AVOID INJURY!** Keep the cord from crossing traffic areas to avoid tripping.
- **NEVER modify this fireplace.** Doing so could result in personal injury or property damage. Modification of this fireplace **completely voids all warranties**.
- **Discontinue use** if this fireplace **malfunctions** or is **dropped or damaged in any manner**.



WARNING



- **Risk of electric shock! DO NOT OPEN!** No user-serviceable parts inside!
- **ALWAYS disconnect** this unit from the **power** supply **before** performing any assembly or cleaning, or before relocating the electric fireplace.
- **ALWAYS** store this fireplace in a dry location. **NEVER** use the fireplace if it has become wet.
- **NEVER** use this fireplace in **bathrooms, laundry rooms**, or any other location where the fireplace could fall into a **bathtub** or **pool**, **become damp** or **come in contact with water**.
- **NEVER** hang this unit on a wall **directly below an electrical outlet**.
- **NEVER** operate this fireplace if the **power cord** or **plug** has become **damaged**, or if the **grounding pin** is **damaged** or **missing**.
- **ONLY** use this fireplace on a **220~240 Volt grounded circuit**. **NEVER overload the circuit**. If this fireplace trips the circuit breaker, unplug all other appliances on the same circuit before the next use. Avoid plugging other appliances into the same circuit as this fireplace.
- **NEVER** plug this fireplace into an outlet that is **old, cracked**, or has any **loose wires or connections**. Plugging this fireplace into a faulty outlet could result in **electric arcing** within the outlet that could cause the **outlet to overheat or catch fire**.

- **ALWAYS** check your fireplace cord and plug connections with **each use!**
 - I) **MAKE SURE** the plug fits tight in the outlet! Faulty wall outlet connections or loose plugs can cause the outlet to overheat.
 - II) **Fireplaces draw more current** than small appliances. **Overheating** may occur even if it has not occurred with the use of other appliances.
 - III) During use **check frequently** to see if the **plug outlet or face plate** is **HOT!**
 - IV) If the outlet or face plate is **HOT, discontinue use immediately** and have a qualified electrician inspect and/or replace the faulty outlets.

PREPARATION

Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Check the parts list to make sure nothing is missing. Dispose of packaging materials properly. Please recycle whenever possible.

The product is packaged and integrated, without any other components.

Tools required for assembly:

PARTS & HARDWARE

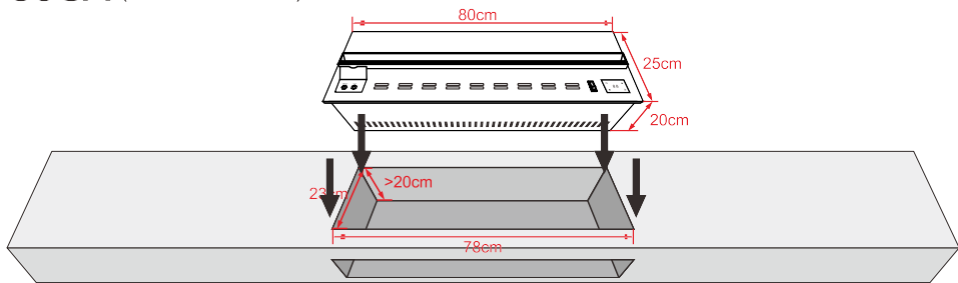
| Item | Description | Qty | |
|------|----------------|-----|--|
| (1) | Remote control | 1 | |
| (2) | Manual | 1 | |
| (3) | Water pipe | 1 | |



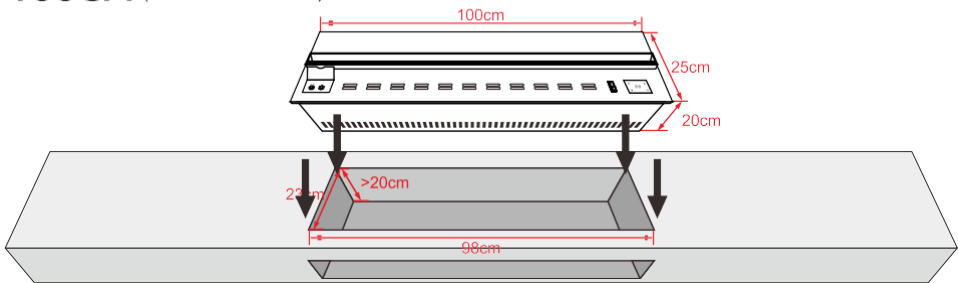
ALWAYS unplug this fireplace before assembly or cleaning, or before relocating. Failure to do so could result in electric shock, fire, or personal injury.

ASSEMBLY

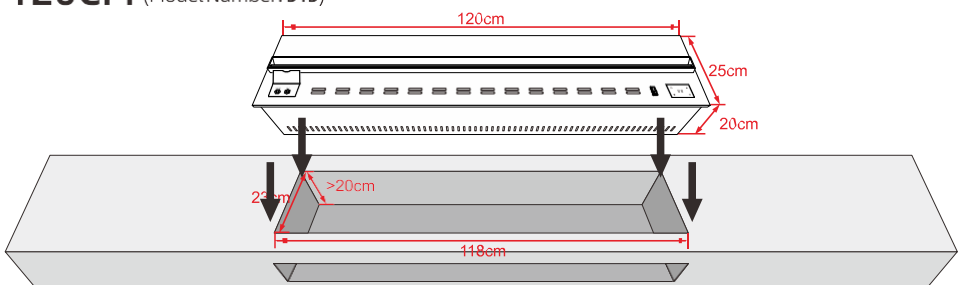
80CM (Model Number: 311)



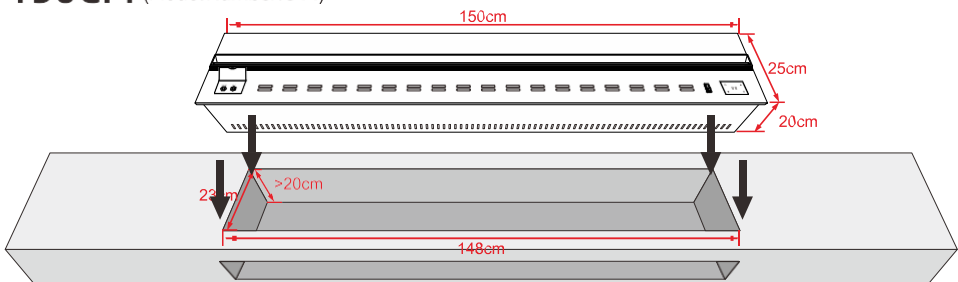
100CM (Model Number: 312)



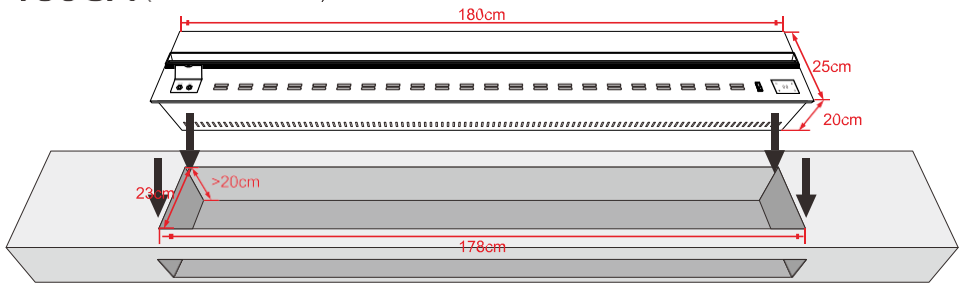
120CM (Model Number: 313)



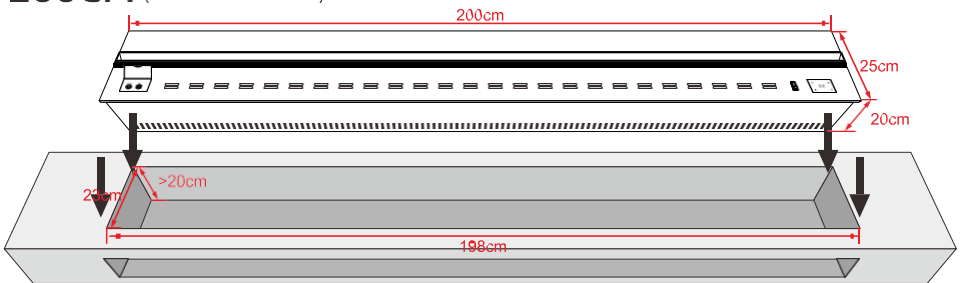
150CM (Model Number: 314)



180CM (Model Number: 315)



200CM (Model Number: 316)



OPERATION



Read and understand this entire owner's manual, including all safety information, before plugging in or using this product. Failure to do so could result in electric shock, fire, serious injury, or death.

Power

Make sure the ON/OFF switch, located on the control panel, is in the OFF position. Plug the power cord into a 220~240 Volt grounded outlet (see **IMPORTANT SAFETY INFORMATION** on Pages 3 and 4). Make sure the outlet is in good condition and that the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

Methods of Operation

The fireplace control functions can be accessed in two ways:

1. Using the control panel, located on the upper right-hand of the fireplace (Fig.2).
2. Using the remote control (Fig.4), functions same as control panel (Fig.3).

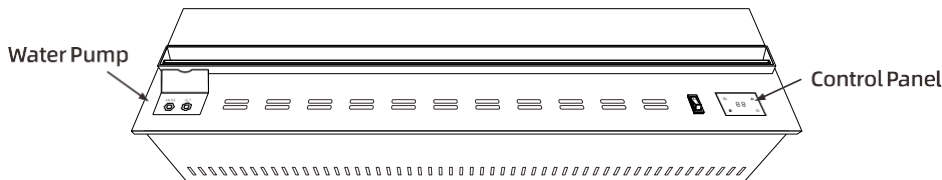


Fig.1

Water Pump:

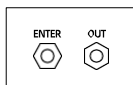


Fig.2

Control Panel:

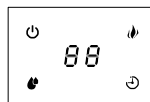


Fig.3

NOTICE

To improve operation, **DO NOT** press the buttons too quickly. Give the unit time to respond to each command.



WARNING!

NEVER leave fireplace unattended during operation! Failure to do so could result in personal injury or property damage.

NOTICE

When the fireplace is first turned on, a slight odor may be present. This is normal and should not occur again unless the fireplace is not used for a long period of time.

Infrared Remote Control:

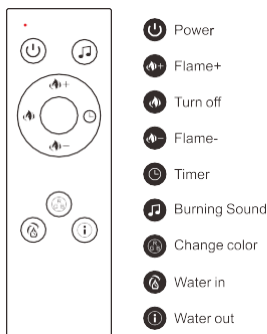







Fig.4

Fireplace operating hours:

| Size(cm) | work hours(L) | full water work hours(L) |
|----------|---------------|--------------------------|
| 80 | 3 | 4 |
| 100 | 3.5 | 5 |
| 120 | 4 | 6 |
| 150 | 5.3 | 7.8 |
| 180 | 6.6 | 9 |
| 200 | 8.7 | 10 |

Remote control requires two AAA batteries.

| BUTTON | ACTION / FUNCTION | INDICATION / RESULT |
|---|---------------------------------------|--|
|  | On/Off | <p>Control the power supply of the entire machine. If you press it when the pipe connects the water-pump-in hole, the machine will add water automatically until it is full. If you want to clean all the water in this machine, please make sure the pipe connects the water-pump-out hole first, and press it three times after you turn off the machine, the water will pump water out until it finished.</p> |
|  | On/off Switch | <p>The machine will not work when this is the first time to use it, but the screen will show “IU” . Please connect the water-pump-in hole with the pipe now and put the other side of the pipe into water source, the machine will add water automatically, then start to work, releases vapour when it has enough water.</p> |
|  | Flame Intensity Control Switch | <p>You can control the flame intensity in 6 level, L1 is the weakest level and L6 is the strongest level, L3 is the default boot level. C1-Red; C2-Green; C3-Blue; C4-Pink; C5-Purple; C6-Light blue; C7-Free color transformation</p> |
|  | Time Setting Control Switch | <p>1 hour to 9 hour you can set, the machine will turn off automatically when the time run off.</p> |
|  | Add/Out Water | <p>If you press it when the pipe connects the water-pump-in hole, the fireplace will add water automatically until it is full. If you want to clean all the water in this fireplace, please make sure the pipe connects the water-pump-out hole first, and press it three times after you turn off the fireplace, the water will pump water out until it finished.</p> |

REPLACE THE REMOTE CONTROL BATTERY

When the remote control stops operating or its range seems reduced, it is time to replace the battery with a new one.

1. The battery compartment is located on the back end of the remote.
2. Press and slide the battery door open and remove the old battery.
3. Insert two AAA batteries, checking that the “+” and “-” terminals of the battery matches the inside of the battery compartment.
4. Replace the battery compartment door.

DO NOT mix old and new batteries.

DO NOT use rechargeable silver oxide cell batteries with remote control unit.

DO NOT mix alkaline. Standard (Carbon-zinc). Or rechargeable (Nickel - Cadmium) batteries.

DO NOT dispose of batteries in fire. Improper disposal may cause batteries to leak or explode.

LED light Inspection and Replacement:

Note: The flame effect on this electric fireplace insert is created by LED Bulbs.

The life of these LED bulbs will be 100,000 hours. The users are not recommended to replace the LED Bulbs. For any reason should the bulbs stop working properly, contact a qualified technician.



Meaning of crossed -out wheeled dustbin:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collection systems available.

If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.

When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.

CARE AND MAINTENANCE



ALWAYS turn the fireplace **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.

Cleaning



NEVER immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- DO NOT use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner and dry thoroughly with a paper towel or lint-free cloth.
- NEVER use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the fireplace and vent areas.
- Clean the exterior of the fireplace with a slightly damp cloth or duster.

Maintenance



Risk of electric shock! DO NOT OPEN! No user-serviceable parts inside!



ALWAYS turn the fireplace **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage:

- Store fireplace in a clean dry place when not in use.



WARNING! No other servicing should be performed by the consumer. Do not attempt to service the unit yourself.

Troubleshooting



DISCONNECTED THE APPLIANCE COMPLETELY AND LET COOL PRIOR TO ANY SERVICE.
ONLY A QUALIFIED SERVICE PERSON SHOULD SERVICE AND REPAIR THIS ELECTRIC APPLIANCE.

| Problem | Possible Cause | Solution |
|--|---|---|
| 1. Fireplace turns off and will not turn on. | 1. Fireplace has overheated and safety device has caused thermal switch to disconnect or home circuit breaker has opened. | 1. Reset switch by turning main power off and waiting turning it back on or breaker circuit breaker. |
| 2. Flame is not moving. | 1. Loose wiring. 2. Flame motor defective. 3. Flame rod out of place | 1. Inspect wiring for loose connections. 2. Call a qualified service technician to replace flame motor. 3. "Flame Rod" out of place due to rough transit/handing of the product. This issue can be corrected as simple as removing the glass, flipping the fireplace upside and down, removing a set of screws that are holding the bottom frame plate and placing the flame rod back into place. |
| 3. Flame is not visible. | 1. Wiring is loose | 1. Disconnect from power source and inspect wiring for loose connections and repair or replace if necessary. 2. Push the flame button to high |
| 4. Log set and /or is not glowing. | 1. Wiring is loose 2. Ember is off mode | 1. Disconnect from power source and inspect wiring for loose connections and repair or replace if necessary. |
| 5. Remote control does not work. | 1. Low batteries. 2. Not aiming control correctly. 3. Defective remote control and /or sensor | 1. Replace batteries in remote control. 2. Aim control at sensor located directly behind glass screen in center of unit just above logs. 3. Replace remote control and/or sensor. |



NOVUS FIREPLACE

N.W.: 12.25kg/15.6kg/18.25kg/21.7kg/26.5kg/28.9kg

G.W.: 13.5kg/16.7kg/19.65kg/23.65kg/28.4kg/30.8kg

PRODUCT SIZE: 80/100/120/150/180/200x25x20cm

CARTON SIZE: 86/106/126/156/186/206x31x26cm