



Wall Recessed & Built-In Electric Fireplace

Instruction Manual

MODEL NAME: **REGAL**

AC 220V-240V 50Hz
35W Non-Heating - 750W/1500W With Heating



WARNING

Read and understand this entire owner's manual, including **all safety information**, before **plugging in** or **using** this product. Failure to do so could result in **fire, electric shock, or serious personal injury**.

CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, **make sure this manual accompanies this product**.



IMPORTANT SAFETY INFORMATION!

WARNING

When using electrical appliances basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

Read all instructions before using this heater.

- This heater is hot when in use. To avoid burning, do not touch hot surface. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 1 m from the front of the heater and keep them away from the sides and rear. In order to avoid overheating, do not cover the heater.
- Extreme caution is necessary when any heater is used near children or the infirm and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped damaged in any manner, return heater to authorized service facility for examination, electrical or mechanical adjustment, or repair.
- **Indoor** use only, do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run the cord under carpeting. Do not cover the cord with throw rugs, runners, or similar coverings. Arrange cord away from traffic area and where it will not be tipped over.
- To disconnect the heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire or damage the heater.
- To prevent a possible fire, do not block air intake or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot, arcing or sparking parts inside. Do not use it in areas where gasoline, or flammable liquids are used or stored.
- Use this heater only as describes in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- DANGER-HIGH Temperatures may be generated under certain abnormal conditions. Do not partially or fully cover or obstruct the front of this heater.
- Replacement of the lamps should be done only while the heater is disconnected from the supply circuit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

Preparation

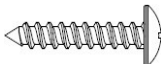
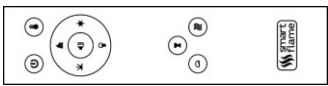


This product includes a **GLASS panel!** Always use **extreme caution** when handling **glass**. Failure to do so could result in **personal injury** or **property damage**.

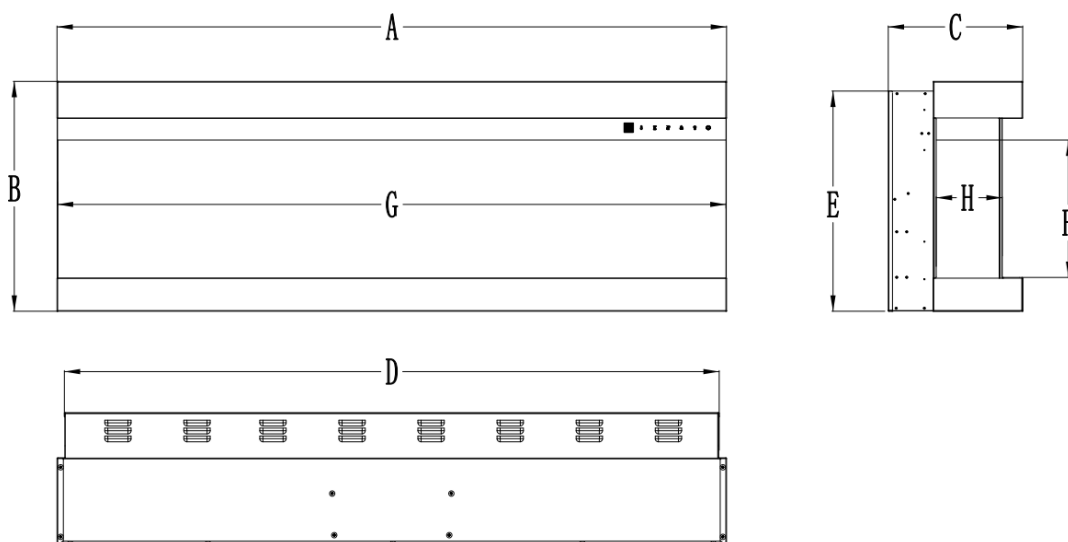
Remove all parts and hardware from the carton and place them on a clean, soft, dry surface. Parts and assembly steps are grouped for wall-hanging or recessing use. Dispose of packaging materials properly. Please recycle whenever possible.

You will need the following tools (not included): Phillips screwdriver; stud finder; level; tape measure; electric drill; 1/4" wood drill bit, hammer.

Parts and Hardware

					
		B-Wood Screws		C- Drywall anchors	
					
		D-Remote Control		E-Ember bed strip	
					
F - Log-sets	G- Decorative Crystals				

Specification and Dimension



PRODUCT DIMENSIONS								
Model	A	B	C	D	E	F	G	H
REGAL	127cm	43.5cm	25.5cm	124.2cm	41.7cm	26.0cm	126.8cm	12.5cm
REGAL	152cm	43.5cm	25.5cm	149.2cm	41.7cm	26.0cm	151.8cm	12.5cm

Installation and Assembly

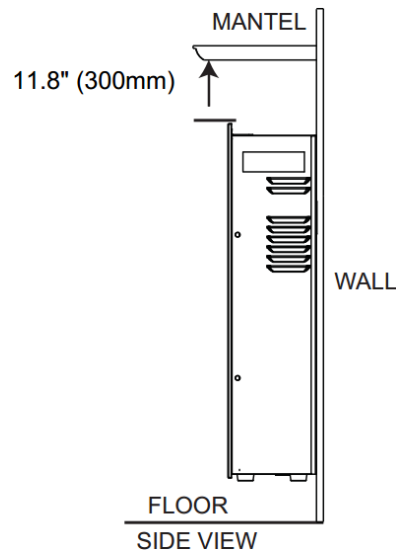
Your appliance is a wall-mounted, recessed appliance. Select a suitable location to install.

NOTE: Follow all National and local electrical codes. The Electric fireplace comes with the power plug supplied, to switch to hard-wiring, please refer to hard-wiring installation section.

MINIMUM CLEARANCE TO COMBUSTIBLES

Measurements are taken from the glass front.			
Bottom	0"	Top	11.8" (300mm) to mantel
Sides	0"	Top	11.8" (300mm) to ceiling
Back	0"		

MINIMUM MANTEL CLEARANCES

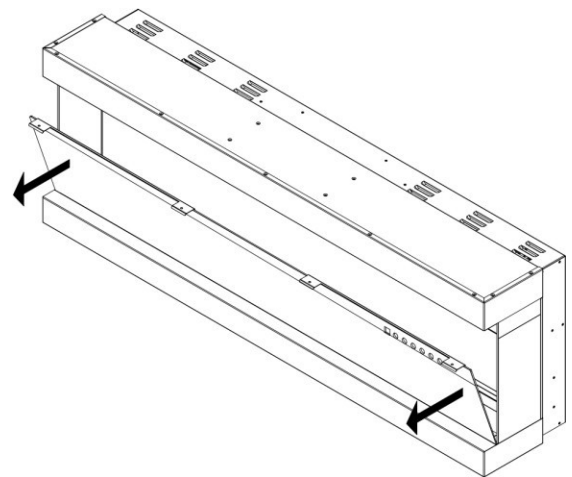
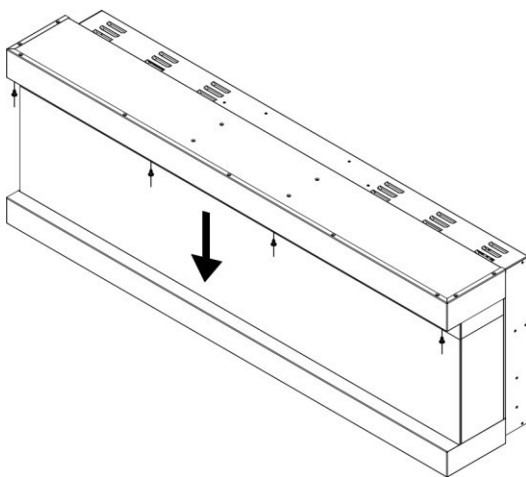


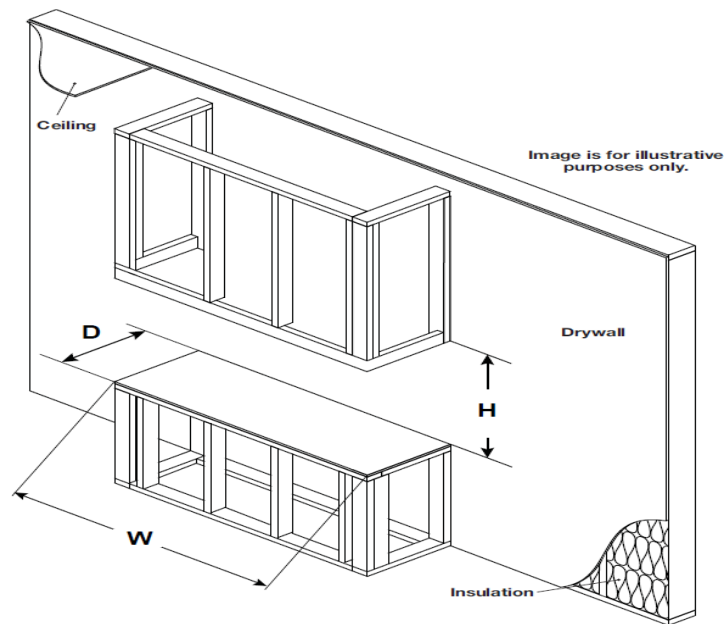
WARNING

WHEN USING PAINT OR LACQUER TO FINISH THE MANTEL, THE PAINT OR LACQUER MUST BE HEAT RESISTANT TO PREVENT DISCOLOURATION.

Front Glass Installation / Removal

- Take off all screws from the top of the glass panel.
- Tilt the front glass forwards and have two people to move out the glass panel.
- Reverse these steps to re-install the front glass.





Installation / Rough Framing

Model Name	W	D	H
Regal	128cm	26.5cm	44.5cm
Regal	153cm	26.5cm	44.5cm

Note:

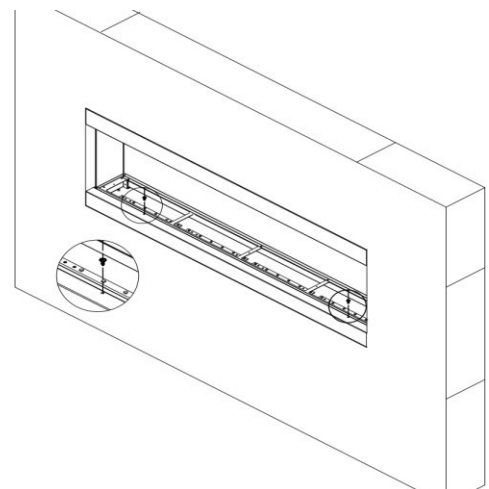
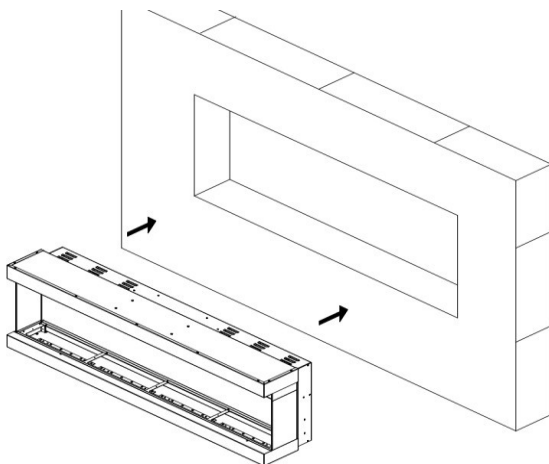
Appliance is NOT load-bearing. Carefully consider weight of finishing materials when constructing rough framing.

Ensure installation complies with all local building codes and requirements.

All viewing options (single-sided, two-sided [left or right], and three-sided) use the same framing dimensions.

Note:

When installed fully recessed into the wall, please fix the fireplace with supplied short wood screws (B) under the ember bed. see below illustration



Crystals Installation

(**NOTE:** Please make the installation according to the embers that you like.)

- A.** Glass front must be removed, and the appliance must be mounted in its final location before the ember media are installed.
- B.** Place the ember-bed strip (**E**) in position with the matte surface facing upwards. Carefully place the small crystal embers (**H**) into the bottom tray on the front of the appliance as illustrated. Apply an even layer from side to side. **Fig. 2-1, Fig. 2-2**



Figure 2-1.



Figure 2-2.

Optional Log-set installation

Carefully place the log-set (**F**) onto the surface of the crystals or pebbles Fig.3



Log-set Figure 3

Operation



Read and understand this entire owner's manual, including **all safety information**, before plugging in or **using** this product. Failure to do so could result in **electric shock, fire, serious injury, or death.**

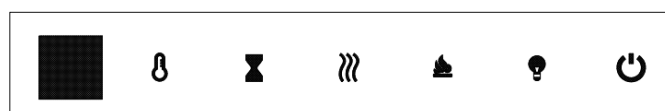
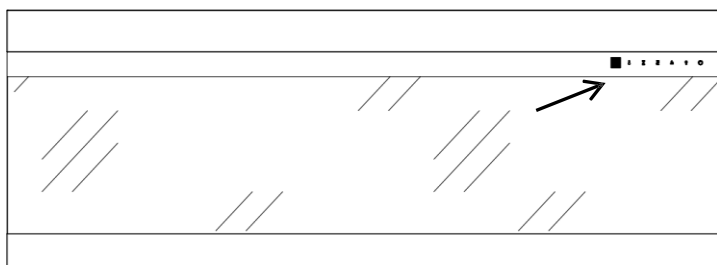
Power

Plug the power cord into a AC 220-240 Volt outlet (see **IMPORTANT SAFETY INFORMATION** on **Pages 2 and 3**). Make sure the outlet is in good condition and that the plug is not loose. **NEVER** exceed the maximum amperage for the circuit. **DO NOT** plug other appliances into the same circuit.

Methods of Operation

This electric fireplace can be operated by the TOUCH ON CONTROL PANEL, or by the battery-powered REMOTE CONTROL.

Before operating, please review the **IMPORTANT SAFETY INFORMATION** on **Pages 2 and 3**, and heed all warnings.



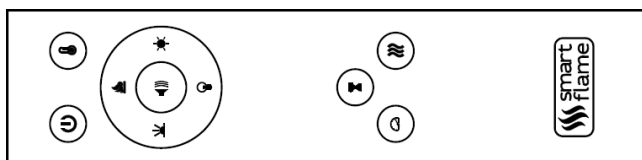
Touch Panel

Touch Control Panel Operation

BUTTON	FUNCTION	ACTION & INDICATION
 POWER	ON: Enables control panel functions and remote control. Turns on flame effect. OFF: Disables control panel functions and remote control. Turns off flame effect.	1. Press once. Indicator light turns on. Power turns on. All functions enabled. 2. Press again. Flame effect turns off.

 FLAME BRIGHTNESS	FLAME button: Makes flame effect dimmer and brighter. NOTE: Flame effect stays on until the power button is turned off. Flame effect must be on for heater to turn on.	1. Press once. Indicator light turns on. Flame brightness effect gets changing. 2. Press again until desired setting is reached.																																													
 FLAME COLOR	Flame color button: Makes the flame color effect changing. NOTE: color effect stays on until power button is turned off. The color of flame effect must be on for heater to turn on. NOTE: this fireplace has memory function for the flame.	1. Press once. Flame color effect gets changing. 2. Press again until desired setting is reached. In total 6 colors for flame.																																													
 HEATER	HEATER button: Turns heater on and off. NOTE: To prevent overheating, the heater fan will blow cool air for 8-10 seconds after the heater turns off.	Press the heater button to set fireplace heating mode: H-0: Heater and Blower Off bL: Blower On H-1: Low Heater On (750W) H-2: High Heater On (1500W)																																													
 TIMER	TIMER button: Controls timer settings to turn off fireplace at selected time. Settings range from 0.5 hours to 8 hours.	1. Press once. Indicator light turns on. Timer is set to 0.5 hours. 2. Press again until desired setting is reached. Indicator lights show setting.																																													
 TEMP	1. Press once: Touch panel indicator becomes active. 2. Press again until desired setting is reached. Digital display shows setting circles as below. <table><tr><td>NO</td><td>0</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>N</td></tr><tr><td>°C</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td><td>C</td></tr><tr><td>°F</td><td>64</td><td>66</td><td>68</td><td>70</td><td>72</td><td>74</td><td>76</td><td>78</td><td>80</td><td>82</td><td>84</td><td>86</td><td>88</td><td>F</td></tr></table> NOTE: Press the button for 5 seconds to switch between ° C and ° F		NO	0	1	2	3	4	5	6	7	8	9	10	11	12	N	°C	18	19	20	21	22	23	24	25	26	27	28	29	30	C	°F	64	66	68	70	72	74	76	78	80	82	84	86	88	F
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°F	64	66	68	70	72	74	76	78	80	82	84	86	88	F																																	

Remote Control Operation



BUTTON	FUNCTION	ACTION & INDICATION																																													
 POWER	ON: Enables control panel functions and remote control. Turns on flame effect. OFF: Disables control panel functions and remote control. Turns off flame effect.	1. Press once. Indicator light turns on. Power turns on. All functions enabled. 2. Press again. Flame effect turns off. Unit goes to standby. All functions turn off.																																													
 TEMP	1. Press once: Touch panel indicator becomes active. 2. Press again until desired setting is reached. Digital display shows setting circles as below. <table><tr><td>NO</td><td>0</td><td>1</td><td>2</td><td>3</td><td>4</td><td>5</td><td>6</td><td>7</td><td>8</td><td>9</td><td>10</td><td>11</td><td>12</td><td>N</td></tr><tr><td>°C</td><td>18</td><td>19</td><td>20</td><td>21</td><td>22</td><td>23</td><td>24</td><td>25</td><td>26</td><td>27</td><td>28</td><td>29</td><td>30</td><td>C</td></tr><tr><td>°F</td><td>64</td><td>66</td><td>68</td><td>70</td><td>72</td><td>74</td><td>76</td><td>78</td><td>80</td><td>82</td><td>84</td><td>86</td><td>88</td><td>F</td></tr></table>	NO	0	1	2	3	4	5	6	7	8	9	10	11	12	N	°C	18	19	20	21	22	23	24	25	26	27	28	29	30	C	°F	64	66	68	70	72	74	76	78	80	82	84	86	88	F	
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NOTE: Press the button for 5 seconds to switch between ° C and ° F																																															
 TIMER	TIMER button: Controls timer settings to turn off fireplace at selected time. Settings range from 0.5 hours to 8 hours.	1. Press once. Indicator light turns on. Timer is set to 0.5 hours. 2. Press again until desired setting is reached. Indicator lights show setting.																																													
 SPEED	Flame speed button: Controls the speed of the flame. There are 3 flame speed settings: 01 (slowest), 02 (Medium), 03 (fastest).	1. Press once. Flame speed gets changing. 2. Press again until desired setting is reached. Display shows the setting. The Default setting is 03 (fastest speed)																																													
 FLAME COLOR	Flame color button: Makes the color flame effect changing. NOTE: color effect stays on until power button is turned off. Color flame effect must be on for heater to turn on. NOTE: this fireplace is with memory function for flame.	1. Press once. Flame color effect gets changing. 2. Press again until desired setting is reached. In total 6 colors for flame.																																													

 FLAME BRIGHTNESS	FLAME button: Makes flame effect dimmer and brighter. NOTE: Flame effect stays on until the power button is turned off. Flame effect must be on for heater to turn on.	1. Press once. Indicator light turns on. Flame brightness effect gets changing. 2. Press again until desired setting is reached.
 EMBER LIGHTS	LED Ember light button: Makes the color on bottom effect gets changing. NOTE: Ember color effect stays on until power button is turned off. NOTE: this fireplace is with memory function for LED ember lights.	1. Press once. LED ember light color effect gets changing. 2. Press again until desired setting is reached. In total 13 colors for EMBER. Auto-cycle function: When pressing with the 14th time, the LED ember light will do auto-cycling (NOTE: It will take 5 seconds to switch between colors.)
 EMBER BRIGHTNESS	LED Ember light brightness button: Makes the LED ember light brightness gets changing. NOTE: LED Ember light brightness effect stays on until power button is turned off.	1. Press once. LED ember light brightness effect gets changing. 2. Press again until desired setting is reached. In total 5 levels. From b4 - b3- b2- b1 - b5 (Pulsating)
 HEATER	HEATER button: Turns heater on and off. NOTE: To prevent overheating, the heater fan will blow cool air for 8-10 seconds after the heater turns off.	Press the heater button to set fireplace heating mode: H-0: Heater and Blower Off bL: Blower On H-1: Low Heater On (750W) H-2: High Heater On (1500W)
	Fire cracker sound button: Controls the sound of the cracker. There are 3 settings: 01 (Low Volume), 02 (High Volume), 03 (OFF)	1. Press once. Fire cracker sound gets changing. 2. Press again until desired setting is reached. The Default setting is 02 (High Volume).

NOTICE

When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.

NOTICE

To improve operation, **aim** the remote control at the front of the fireplace. **DO NOT press the buttons too quickly.** Give the unit time to respond to each command.

Temperature Limiting Control

This heater is equipped with Temperature Limiting Control. Should the heater reach an unsafe temperature, the heater will automatically turn OFF. To reset:

1. Unplug the power cord from the outlet.
2. Turn the ON/OFF switch on the CONTROL PANEL to OFF. **Wait 5 minutes.**
3. Inspect the fireplace to make sure no vents are blocked or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
4. With the POWER switch in the OFF position, plug the power cord back into the outlet.
5. If the problem continues, have your outlet and wiring inspected by a professional.

Remote Control Battery Information

- Remote control uses two **AAA** batteries (**Not Included**)



NEVER dispose of batteries in **fire**. Failure to observe this precaution **may result in an explosion**. Dispose of batteries at your local hazardous material processing center.

Bluetooth Speaker Connection

This appliance is equipped with Bluetooth audio speaker. They do not require an App and will play music on the mobile device as a wireless speaker.

1. Once the appliance is plugged in, use your mobile device to search for the Bluetooth signal called “Bluetooth” .
2. Connect with the “Bluetooth” signal. You will hear sounds from the appliance if the connection is successful.

Care and Maintenance

Cleaning



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.



NEVER immerse in water or **spray with water**. Doing so could result in **electric shock, fire, or personal injury**.

Metal:

- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass:

- Use a good quality glass cleaner sprayed onto the cloth or towel. Dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:

- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.

Plastic:

- Wipe gently with a slightly damp cloth and a mild solution of dish soap and warm water.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Maintenance



Risk of electric shock! DO NOT OPEN any panels! No user-serviceable parts inside!



ALWAYS turn the heater **OFF** and **unplug the power cord from the outlet** before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in **electric shock, fire, or personal injury**.

Electrical and Moving Parts:

- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage:

- Store heater in a clean dry place when not in use.



WARNING! NO SERVICING of the internal or electrical parts should be performed by the consumer. Do not service the unit yourself.